

The Music Tree Policies



PRICING FOR PRIVATE WEEKLY LESSONS

- 30 minutes: \$36.00
- 45 minutes: \$54.00
- 60 minutes: \$72.00
- One-time registration fee: \$25 per family

Tuition does not include teaching materials or the use of a musical instrument. Students are responsible for the purchase or rental of all books, accessories and instruments required for their lessons. The Music Tree provides pianos, amplifiers, and drums for use during lessons.

REGISTRATION

Registration obligates a student to payment for a full semester/quarter of lessons, whether attended or missed. Late entries are prorated. Semesters/quarters are based on calendar quarters:

Winter Semester: January – March
Spring Semester: April – June

Summer Semester: July – September
Fall Semester: October – December

Currently enrolled students are automatically re-registered for the next semester and billed for the following month on the 25th of the preceding month. A \$75 cancellation fee will apply per each student that discontinues lessons before the end of the semester for which they are enrolled.

BILLING

- The amount due at registration includes a \$25 family registration fee and tuition for lessons during the current month only (unless enrolled on or after the 25th of the month, when the upcoming month's tuition will also be due).
- Upon registration, all students are required to place a credit card on file with The Music Tree and are responsible for notifying The Music Tree of any changes to the card. This requirement is waived with payment in full for the semester.
- A 3% convenience fee will be charged to all cards. If you pay in person with cash, check, or debit card before the 25th the 3% fee will be waived. Any returned check or card payment that is not accepted before the 1st of the month will receive a \$35 fee.
- On the 25th of each month, tuition for the next month will be automatically billed to the credit card on file unless another form of payment has already been made prior to the 25th.

TERMINATION

- Notify The Music Tree **by email** (info@themusictreeschool.com), and **ONLY** by email, before the business day on the 23rd of the current month if you do not wish to continue lessons into the next month/semester.
- Following termination, all make up lessons are forfeited.
- A \$75 cancellation fee will apply to each student who discontinues lessons before the end of the semester.

ABSENCES & MAKE-UPS

- Students are allowed one approved make-up lesson per semester, scheduled at the instructor and student's mutual convenience.
- Approved Make-up lessons are those that have provided 24-hour notice from the student or in the event an alternative teacher is not available for a teacher absence. Same-day cancellations and no-shows will forfeit the opportunity for a make-up lesson. If a student stops their lessons, any makeup lesson that have been approved will be forfeited.
- Lessons cancelled due to inclement weather or teacher unavailability will be rescheduled during the semester at a time agreed upon by the teacher and student.
- Lessons falling on holidays when the store is closed will not be billed or made up. (see Website for holiday lists).

OTHER NOTES

- The Music Tree reserves the right to arrange an alternate teacher in the event of a cancelled lesson (by the teacher or student).
- Students are required to adhere to the practice regimen prescribed by their instructor. Adult supervision during practice time is often required for young beginners.
- Students may be dismissed from lessons without a refund for unacceptable behavior.
- All students give The Music Tree to include their picture or likeness in any form of The Music Tree's advertising or media.
- Lesson packages purchased at a promotional price must be used within 31 days of purchase.
- To guarantee efficient communication, ALL communication between students, families, and instructors **MUST** go through The Music Tree office. The Music Tree parents/students are prohibited from soliciting instructors for services offered by The Music Tree, without express written consent of The Music Tree.

Signature below indicates agreement to all terms of the policies, as well as any policy or price updates that may be made from time to time.

Printed Name

Signature

Date